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| **+91 8788863713** **swatipandavsfdc@gmail.com**  **Mrs. Swati V. Pandav SFU_CRT_BDG_Pltfrm_Dev_I_RGB**  [To work in a dynamic professional environment with a growing organization and utilize my creativity and innovative thinking for benefit of the organization and myself.](http://www.resumebaking.com/resume-objectives/it-resume-objectives/dynamic-professional-environment/) | | |
| core24x24iconsKey Skills | | * Profile Summary * Dynamic career of 8 **years** that reflects rich expertise in Salesforce experience(4.5 yrs in **Configuration and Customization** of on-demand applications on force.com on **sales and service cloud**. * Good Knowledge in **Configuration and Customization** of Salesforce.com. * Experience in **designing Custom Objects, Custom Tabs, Custom Fields, Page Layouts, and, Record Types**. * Good experience in **Object Relationships**/Data Loader/Workbench * Involved in the automated business process by using **Workflow Rules and Approval Process** for automated email **alerts, field updates, and assigns tasks** as per the application requirement. * Experience in creating **Reports and Dashboards** as per the client’s requirement. * Experience in **Configuring Users, Profiles, Roles and Permissions** towards business requirements. * Implemented **Security and Sharing** rules at **Object, Field and Record Level** for different users at different levels of organization. * Good knowledge of understanding **Organization-Wide-Defaults (OWD).** * .Good Working Knowledge in **SOQL & SOSL**. * Knowledge in writing **Test classes, Triggers, Apex classes and Lightning Components.** * Proficient knowledge of **Governor limits**. * Good Knowledge of **Power BI** Tool * Good Knowledge of **Marketing Cloud** , Email studio, Contact Builder, web Studio, Advertisement etc. * Good Knowledge of Lightning Web component |
| **Salesforce Admin**  **sales and service cloud.**   |  | | --- | | **Data Loader/Workbench** | | **Apex** | | **Trigger**  **SOQL, SOSL**  **Marketing Cloud**  **Power BI with AI tool**  **DEVOPS / JIRA** | | **Understanding Client Requirement** | | **Lightning LWC,** | |  | | |
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| softskills24x24icons Soft Skills    Quick learner  Collaborator  Communicator  Team Player  Planner  Technical Skills   |  |  | | --- | --- | | **Operating System** | Windows | | **Database** | SOQL, SOSL | | **Salesforce CRM** | Salesforce CRM, Apex Class/Controllers, Apex Triggers, Batch Apex, HTML, JavaScript, Schedule Apex, flow & Approval Process, Reports, Dashboards, Integration REST API, lwc, Jira, Devops | | | |
| Description: exp24x24iconsWork Experience |  | |
| **Assignments Handled:**  **Project : OSG**  **Environment:** Salesforce.com configuration, Apex.  **Team Size :** 5  **Role :** Salesforce Admin & Developer  **Description**:  I worked as a Salesforce Developer doing production support activities. This system provides Patient Administration, Product pricing and discount application. The major functions of Administration module included Allocating Registrations, Recording Price Details, Handling leads, Assigning service Details. The Billing module allowed Billing and receivables, looked into multiple modes of Payment and Rates Definition for Services.  **Responsibilities:**   * Worked as team member and performed the roles of **Salesforce Developer** in the organization. * Developed **Custom Objects,flows**, and **Data Management.** * Involved in **Setting** up **Users, Roles, Profiles** and **Security Settings**. * Designed and Developed various functional needs in the application. * Customized **Page Layouts** for **Contacts and Accounts** depending upon client requirement. * Complex trigger and apex class   **Title : Property Management Environment:**  Force.com IDE, Lightning Aura, Apex, HTML and JavaScript.  **Team Size** : 5 SF cloud  **works on** : Sales & Service Role : Salesforce Admin & Developer Overview: With Property Compensation System, there's no need to invest time and money in complicated in-house software that you have to purchase and maintain. Instead, you simply log in from any web browser, anytime, anywhere, from any desktop or mobile device. It provides custom commission plans; users can automatically calculate splits, simplifying the real estate commission management process  **Responsibilities**:   * Contributed to the development of **Salesforce Solution** - **Cloud Console Application** for **Tracking and Resolving Customer Inquiries, Meeting Project Scope** and **Client Expectations.** * Involved in the **Requirement Gathering** and **Creation of High-** and **Low-level Design document** * Involved in the **Setup** of the **Application, Standard Objects** and **Processes** * Creation of **Workflow** to **automate the process** * Created **Triggers** to **Calculate The Commissions** based on different scenarios * Created a **Commission Approval process** based on the Agent and Sales Manager   **Title : Published websites(Experience cloud using LWC)**  **Link :** <https://teambuilding-dev-ed.develop.my.site.com/bmi-calculator>  **Overview:**  In this project:  Body- Mass-Index (BMI) checks whether you are in healthy weight range for your height. This project includes layout designing, styling using css (SLDS Library),exposure of LWC to experience site, logic building in  edu24x24iconsEducation     * M.tech from  **Nagpur University .** * **Certification** * **SFDC (Salesforce Certified Platform Developer I)** * Career Timeline * Working **as Salesforce Developer** in **US Technology International Pvt.Ltd** .(US Technology)**, Pune from** 30 Aug 2021 to Present * Worked **as Salesforce Developer** in **Argus system Pvt. Ltd, Pune** 01 April-2019 to 28 sep 2021 (2.5 Years) * Worked as **Tester** in **Argus system Pvt. Ltd, Pune** 02 May 2016 to March 2019 (3 Years) * Worked as a Lecturer Shri Krishnrao Pandav Polytechnic as a Lecturer from May 2009 to July 2011 (2 years) * Personal Details * Nationality : Indian * Date of Birth : 05/04/1988 * Passport : Details be furnished later * Marital status :Married   Children : Daughter (8years)   * Place : Nagpur | | |
| I hereby declare that the above information is true to the best of my knowledge and belief.   * **Mrs.Swati Pandav** | | |
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